

WEBSPRUCE

Final agreement
Dr. B B
09/2/24

WebSpruce

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#53, WOC Road Industrial Town,
Bangalore, Karnataka 560 010

eCampusSuite

(Educational Products and Services)

AGREEMENT

For

Dr. B B Hegde First Grade college

KUNDAPURA

Submitted By:

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Confidential

- The information contained in this agreement is not for use or disclosure outside
- Dr. B B Hegde First Grade college - except under written agreement by the parties.

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1. DISCLAIMER

This material contained in our response and any material or information disclosed during discussions of the Agreement represents the proprietary, confidential information pertaining to WEBSPRUCE services, methodologies and methods. WEBSPRUCE, BANGALORE is an OEM (Original Software Developer) and has Copyrights[©] for all the Products, and details mentioned in the document.

By accepting this response, **Dr.B B Hegde First Grade college** agrees that the information in this Agreement will not be disclosed outside the organization and will not be duplicated, used, or disclosed for any purpose other than to evaluate this Agreement. This Agreement is subject to a mutually approved agreement or contract specifying full terms and conditions.

The contents of this document are provided to **Dr.B B Hegde First Grade college** in confidence solely for the purpose of evaluating whether the contract should be awarded to, WEBSPRUCE, BANGALORE.

Security Classification:	CONFIDENTIAL		
Reference	As per Discussion with our Executive		
Author(s):	Mr. Raghavendra Shetty		
Distribution:	Dr.B B Hegde First Grade college		
Document History:	Date	Revision	Change
	15th - July - 2020	Ver. 1.2	AGREEMENT No. 132/16

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2. WEBSPRUCE

In the era of digitalization, education landscape is facing constant change in both academic & non-academic education sector. To serve better, it has become mandatory for educational institutions to move toward new technologies and innovations. Academic Management system allows institution authorities to streamline education process with ease and provide a unified environment where teaching & learning can thrive; our understanding and deep hands-on experience with Education domain positions us favorably to meet the requirement.

Our experience can be seen in our various ERP products catering to diverse range of School which are considered as most User-Friendly ERP by Academicians.

- eCampusSuite is Market Leader & Most preferred solution partner with **50+** Installations across and exclusively focus on ERP for Educational Institutions is a testimony to the strength, robustness and our understanding of processes and domain
- OEM (Original Software Developers) and have the IPR (Copyrights©) for all the Products.
- Quick ROI as minimum Implementation time for GO LIVE.
- User Friendly Solution & Detailed User Training by fully dedicated Engineers for implementation & support at Institute.
- Introduction of modern day as Smart Phone Apps, adds strength to our Solution along with SMS and Email Integration.
- We understand the need of Indian academicians and Problems they face are very different and challenging than any part of the world. Thus, all our solutions are designed catering to these requirements and addressing such challenges.
- Our Solutions are tailored to the specific Standards, Processes and challenges of Education Institutions in India. With us, we bring in Our Experience of successful Implementations at Education Institutions Pan India. Our experience can be seen in our ERP's, which are considered as most User-Friendly ERP by Academicians.

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3. ERP VALUE PROPOSITION

Besides being user-friendly, the proposed system shall bring in a lot of value to Institute through this program. Major values delivered through this solution are:

- Efficiency of business process through Integrated Solution
- Openness, flexibility at reduced cost due to eCampusSuite ERP
- Single Integrated Solution – avoiding Data duplication, redundancy and inconsistency
- Ability to scale-up for large user base as well as additional Functionalities
- Advanced Security Levels implemented through the solution architecture and Role Based Access to the user community.
- Multilingual Functionalities using UNICODE which will help to prepare reports
- Accurate reporting through Graphs and Charts.
- Efficient decision making through analysis of data across organization.
- Proven Solution architecture for **Indian** Education System.
- Rugged Solution Implementation approach - cutting across users, functions, development process & methodologies.
- Future ready solution, leveraging latest technologies for the benefit of **Dr.B B Hegde First Grade college - Kundapura.**

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4. SCOPE OF ACADEMIC MANAGEMENT SYSTEM

The ERP system shall comprise of major Modules as listed below to be implemented.

- Admission Process
- Fees Collection
- Students Administration
- Financial Accounting
- Leave Management
- Online Payment
- Hostel Management
- Transport Management
- Visitor Management
- Human Resource Management
- Certificate Design
- SMS Integration
- Examination System
- Library Management
- Inventory Management
- Website Maintenance
- Mobile App for staff and parents
- NAAC Module

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5. COMMERICAL - INSTALLATION, TRAINING & SERVICE SUPPORT

Cost: ₹100 per Student for Academic year 2020-21.

Note: Cost excluding hardware charges and SMS Charges (15 Paisa/SMS)

Contract and Payment:

Next Renewal charges - will be increase 10% of last bill amount of every renewal

Taxes: As applicable at the time of billing (Current-18% GST).

6. SERVICE LEVEL AGREEMENT

Uptime:

Technology services typically include an commitment such as 99.99%, known as. Uptime is also commonly known as availability

Turn Around Time:

The time required to complete an activity. Measured as an average, mean or maximum. For example, an SLA for a delivery service may commit to an average delivery time of 24 Hrs.

7. PRIVACY AND CONFIDENTIALITY

Privacy Statement

We are committed to protecting your privacy. Authorized employees within the company on a need to know basis only can use any information collected from your school. We constantly review our systems and data to ensure the best possible service schools. The users are subjected to government laws that are created specifically for

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offences and unauthorized actions against computer systems and data. We will investigate any such actions with a view to prosecuting and/or taking civil proceedings to recover damages against those responsible

Confidentiality

Schools have the right to request sight of, and copies of any and all records we keep, on the provision that we are given reasonable notice of such a request. Schools are requested to retain copies of any literature issued in relation to the provision of our services. Where appropriate, we shall issue schools with appropriate written information, handouts or copies of records as part of an agreed contract, for the benefit of both parties

Log Files

We use IP addresses to analyze trends, administer the site, track user's movement, and gather broad demographic information for aggregate use. IP addresses are not linked to personally identifiable information. Additionally, for systems administration, detecting usage patterns and troubleshooting purposes, our web servers automatically log standard access information including browser type, access/open mail, URL requested, and referral URL. This information is not shared with third parties and is used only within this Company on a need-to-know basis and user trends. Any individually identifiable information related to this data will never be used in any way different to that stated above without your explicit permission.

Force Majeure

Neither party shall be liable to the other for any failure to perform any obligation under any Agreement which is due to an event beyond the control of such party including but not limited to any Act of God, Bankruptcy, Delinquency, terrorism, war, Political insurrection, insurrection, riot, civil unrest, act of civil or military authority, uprising, earthquake, flood or any other natural or manmade eventuality outside of our control, which causes the termination of an agreement or contract entered into, nor which could have been reasonably foreseen. Any Party affected by such event shall forthwith inform the other Party of the same and shall use all reasonable endeavours to comply with the terms and conditions of any Agreement contained herein.

Consequences of expiration or termination of the agreement

The data and content uploaded can be easily and quickly retrieved (also whether the format of the data is exportable and reversible);

In case of termination/expiration data integration to the next system would be handover by Webspruce.

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8. TERMS & CONDITIONS

Delays & non utilization

For any delays from Purchaser such as- non availability of Hardware, Internet, poor User co- operation, delay in approvals etc., and time frame cannot be extended & the project will be treated as completed in defined time. All the approvals are to be given by the Group management within one week. The company will not be responsible for non-utilization, underutilization of ERP by School the ERP utilization fully depends on User co-operation, Management Pursuance & Infrastructure. Users will given at least one training every year for new joiner for their respective modules and to make them understand the processes. As per requirement we will also support through online tools from our Head Office for extending our best support. Institute will ensure that the key personnel are available during initial Demonstrations and Training Sessions at Unit Level to be organized centrally and at Institute Level

System Requirement: ERP will host on our cloud, at client's idea client base machine like Dual P4 to i7 Computer with any operating system, any browser, Min 500mb Ram and updated antivirus (Optional), one 1 printer(optional) & all legal license software. This cost does not include any hardware & application software cost.

Legal Jurisdiction: Bangalore.

Customization & Upgrades:

School will automatically get latest version of the software free during service support period. Functional enhancements to existing modules is included as part of the offer whereas new modules if any would be charged extra on analysis of detailed requirement. Since this is ERP System designed with Experience of 30+ and considering the set standards for modules like Library, Hostel, NO Changes will be done where the Data Structure of the system has to be altered. However, the Institute requirements will be fulfilled with the solution offered.

Copyright: These products are intellectual property of the company and are protected under Indian copyrights act. Any piracy may lead to legal action from company.

Cloud Based Data Backup: - eCampusSuite will Guarantee and Responsible for Cloud data backup. and will be confidential.

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UPS & Recovery, And Licensed System Software: * It is advisable that school should use online UPS instead of Inventors for stable supply to computers. This will improve life & reliability of college computer & will be reduce maintenance cost. * We recommend licensed OS & upgraded anti- virus. * We do not supply Computers, UPS, stationary etc. Still college should confirm from us latest computer specification, printer specification, stationary specification etc. - especially when college is procuring new machines for our packages.

Non-Hiring: Institute will not hire directly/indirectly any employee of WEBSPRUCE -BANGALORE during the period of contract and until 2 years from the last date of contract.

For WEBSPRUCE**For Dr.B B Hegde First Grade college**

Signature:



Name: Rogharan Shetty

Signature:



Name:

K. Anand Shetty

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